



CARE FOR EVERY TOMORROW

Therapies for More Tomorrows.

A simpler medication routine.
A clearer member journey.
A connected health plan.

COMPLIANCE PACKAGING / HEALTH PLANS

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**One coordinated routine.
Support between every refill.**

THE MEMBER JOURNEY

Make the routine simpler. Keep the member connected.

Our mission is to make everyday medication easier to manage, with personal pharmacy support and a shared view of the next step.

01 Confirm the starting point

Review member choice, coverage and the referral. Understand the current medication routine.

02 Coordinate the prescriptions

Arrange transfers, review eligible medications and connect with the prescribing team.

03 Stay involved between refills

Coordinate refill needs and delivery. Pharmacists help with medication questions and changes.



OUR VISION

A member journey the care team can follow.

INDEPENDENT REVIEW. ACCOUNTABLE CARE.

Quality is part of the partnership decision.

Independent review gives health plans a stronger basis for evaluating pharmacy quality, safe dispensing and patient service before a partnership begins.



ACCREDITED

URAC

Specialty Pharmacy

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ACCREDITED

URAC

Mail Service Pharmacy

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ACHC

Specialty Pharmacy

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NABP

Pharmacy Accreditation

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Verify accreditation scope and current status alongside licensure, network access, data safeguards and service responsibilities.

A COORDINATED REFILL DATE. A ROUTINE THAT FITS.

Start with SyncPak. Move to pouches when ready.

Align eligible medications to one refill date and a predictable delivery cycle. Then choose the packaging that suits the member.



01 ALIGN WITH SYNCPAK

Some medicines require original packaging. Refill alignment may need short fills or payer approval. Members may remain with SyncPak.



02 GRADUATE BY CHOICE

Coordinate first

Traditional containers and eligible non-pill items can be coordinated around the delivery cycle.

Personalize the next step

Transition suitable medicines to dose pouches after clinical review and member agreement.

SYNCPAK / PRESCRIPTION SYNCHRONIZATION

One refill date. Fewer moving parts.

Bring eligible prescriptions onto a common refill date, with coordinated pharmacy follow-up and a predictable delivery cycle.



**One coordinated refill.
Each medicine keeps its prescribed schedule.**

Alignment depends on prescription timing, clinical suitability and payer approval; short fills may be needed. Some medicines remain on separate schedules.

Fewer separate refill tasks

Replace scattered refill dates with one coordinated cycle—making it easier for members and caregivers to plan ahead.

A more predictable delivery

Coordinate eligible medications together, reducing separate delivery arrangements and repeated refill requests.

More time to address refill needs

Review upcoming refills and changes before the cycle so the team can contact prescribers and address access barriers.

THE SORTPAK DISPENSER

Less sorting at home. More support around the routine.

Eligible medications arrive in clearly labeled pouches, organized around the prescribed day and time.



A clear place to start

Day and time appear on each pouch, helping the member follow the prescribed schedule.

A team behind the packaging

SortPak coordinates refill needs and medication changes with the member and prescribing team.

No added packaging or delivery fee; copays apply. Packets are not child-resistant. Keep out of children's reach.

MEDICATION QUALITY & STAR RATINGS

Focus on the measures. Follow through on the barriers.

Refill coordination, packaging and personal outreach support the work around medication access and adherence.

Statins

Review refill gaps and barriers to continuing statin therapy.

RAS antagonists

Coordinate refills for eligible blood pressure medications.

Eligible diabetes therapies

Follow up on refill gaps and medication access barriers.



SUPD: statin use in persons with diabetes

PDC $\geq 80\%$ is an individual adherence threshold, not a five-star cutpoint. SUPD is a separate measure. CMS rates plan contracts.

See where every group stands.

A clearer view of adherence, built for timely follow-through.

From insight to action

Explore illustrative PDC performance across three medication groups and focus attention where members need support.

A single calendar-year view

Connect group trends to member-level follow-up and medication support.

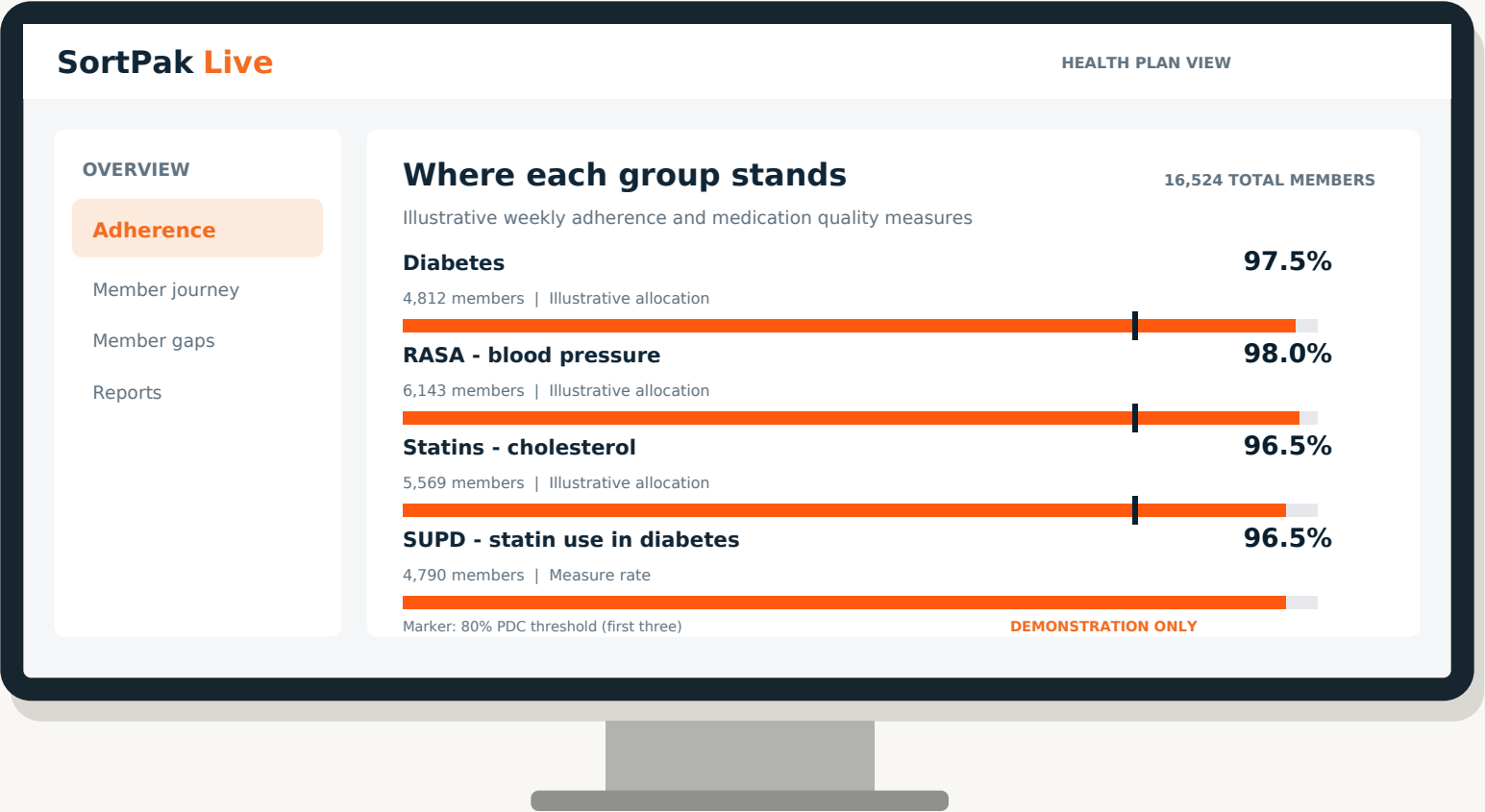
SUPD 96.5% illustrative measure rate

Separate from the three PDC measures

PDC = 1 - (gap days / period)

Concept uses the same gap-day calculation; eligibility and measure rules require validation.

Illustrative weekly simulation; not actual member results. Measure populations may overlap.



ILLUSTRATIVE WEEKLY MEDICATION QUALITY VIEW

A focused view of medication quality performance.

Presentation date: October 29, 2026

SIMULATED EXAMPLE - NOT ACTUAL MEMBER RESULTS

Statins

96.5%

PDC

RASA

98.0%

PDC

Diabetes

97.5%

PDC

SUPD

96.5%

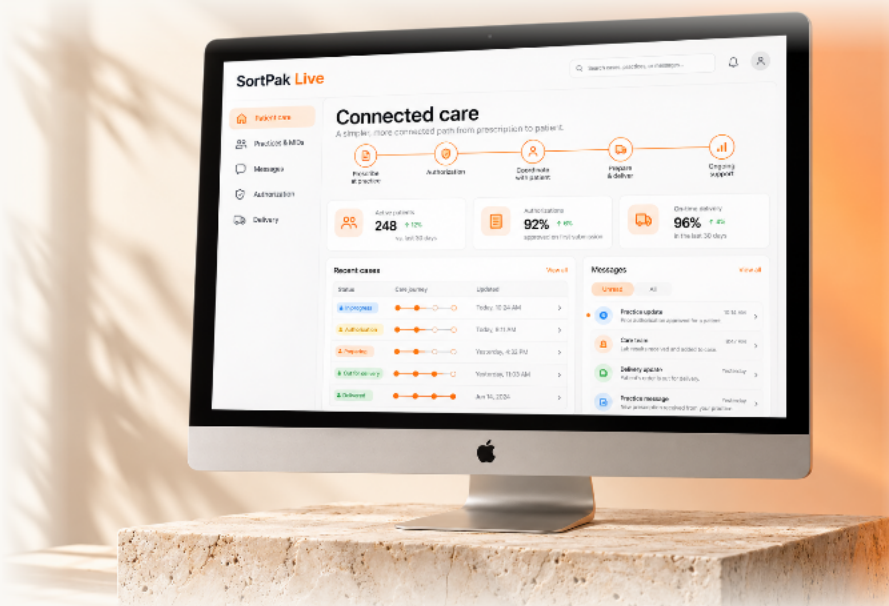
MEASURE RATE

Illustrative simulated values change weekly; they are not measured results or CMS ratings. SUPD is a measure rate.

THE CONNECTION THROUGH THE MEMBER JOURNEY

SortPak Live. Visibility that supports follow-up.

Authorized health plan teams can follow enrolled members and coordinate the next action with SortPak.



Illustrative portal view. PDC reflects medication availability, not ingestion. Updates depend on data received; not validated CMS reporting.

PDC & gap days

Review available medication coverage, uncovered days and adherence trends.

Refill status & case context

Follow refill progress, documented notes and next steps.

A shared point of connection

Keep member support and plan follow-up connected through the journey.

BUILD A CONNECTED MEMBER PROGRAM

A clear starting point. A program built around your members.

Agree on the population, member support and reporting priorities before launch.

Population & referral

Define eligibility, benefit requirements and a referral process that respects member choice.

Member service

Agree on onboarding, pharmacy follow-up and escalation responsibilities.

Reporting & review

Review enrollment, referral sources, PDC trends and gap days using the available data.



READ THE HEALTH PLAN STORY

Read the compliance packaging health plan story ↗

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SortPak Live ↗

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